



BISHOP CORNISH BEFORE AND AFTER SCHOOL CLUBS (BASC) CHARGING POLICY

Please respect our charging policy, as the fees charged for BASC care reflect the safe and stimulating environment the setting provides for children. They also ensure the continued high standards and sustainability of the BASC.

Booked Sessions

The BASC provides sessional care (Monday-Friday) with a morning session (7.45 - 8.50am), and afternoon session (3.15 - 4.30pm and 3.15 - 5.30pm). Childcare can only be booked by session and will be charged accordingly.

Parents will be sent a registration form early in the summer term for sessions commencing the following autumn term. Requests will be dealt with in order of when they are received and spaces allocated accordingly. Once the sessions are full, children will be placed on a waiting list. The school office will contact parents when spaces become available.

Fees

Fees are charged on a sessional basis. Invoices are sent out at the beginning of every half term. All invoices to be paid in full by the due date shown on the invoice unless paying by vouchers when the invoice needs to be paid in full by the end of each half term.

Our current fees per session for 3-year olds upwards are:

Breakfast	£4.50
15.15-16.30pm Session	£5.50
15.15-17.30pm Session	£8.00

Our current fees per session for 2-year olds are:

Breakfast	£6.00
15.15-16.30pm Session	£5.50
15.15-17.30pm Session	£8.50

Late collection after 5.30pm will incur an additional charge of £7.50 per child for every 15 minutes.

The charges are reviewed each year in the spring term meeting by the trustees and, in light of financial planning, increases will be made accordingly. The new fees will start from the following September. There are discounts available for siblings.

Ad-hoc sessions can be booked where there is excess capacity and this differs each day. The sessions will be filled on a first come first served basis providing the correct staff: children ratios can be maintained every day. The ad hoc sessions will be charged at the usual session price and will be added to the next invoice.

Illness or holiday

There will be no refund for sessions missed due to illness, school activities, unplanned school closure or holidays booked in term time. Please ring the school or email secretary@bishop-cornish.cornwall.sch.uk if your child is unable to attend. If you are away on holiday, please send an email or write a letter to confirm the dates beforehand.

Payment of fees

Fees are reviewed in the spring term and any increase is communicated to the parents at the latest via a letter in July for a September start.

Fees are due in advance every half term for that current half term and are non-refundable as they are required to meet the overheads of the BASC. Invoices are issued at the start of every half-term and must be paid within 14 days, the due date will be shown on the invoice. A late fee of £10 will be incurred if the bill is not paid during the 14 day period. The BASC cannot refund any sessions missed owing to illness, family holidays or for emergency closures. Parents paying with childcare vouchers must pay in full by the end of each half term. A late fee of £10.00 will be incurred if the bill is not paid during this period.

Fees must be paid by bank transfer or via an employer's childcare voucher scheme. If paying direct to the bank account, please ensure your child's name and BASC is used as a reference. Cash or cheques are not accepted.

It is our intention to be sympathetic to the needs of your child(ren) when families encounter financial difficulties whilst competently collecting outstanding amounts as they fall due. Unpaid fees have a detrimental effect on the BASC and it is not a situation which we will leave unresolved. Therefore, if you are, for any reason, unable to pay the fees due, please speak to either Mrs Dunbar or Mrs Hale advising of your particular circumstances. We will do our very best to come to an agreement regarding payment. In the event of a personal crisis, we will do our best to resolve the situation for both parties. However, in every event, the outcome is that all outstanding fees must be paid. A reminder will be issued on the day the fees become overdue along with a £10 additional charge, followed by a final demand (if fees have still not been paid within 7 days of this date), whereby your child will not be able

to attend the sessions until the outstanding amount is paid. No further debt will be allowed to build up.

Help with paying for your childcare:

Please contact the Family Information Service in St Austell on 01872 323 535 or search Childcare and Funding on the Cornwall Council website where you will find up to date information regarding financial support for childcare funding.

Notice periods

Increasing your child's sessions – please speak to Mrs Dunbar and we will do our best to accommodate you but this may not always be possible.

Reducing your child's sessions - We require four weeks' notice, in writing (an email is acceptable), of your intention to reduce the number of sessions your child attends at the BASC. You will be charged for your child's booked sessions during the four weeks' notice period.

Withdrawal from the BASC. We require four weeks' notice, in writing (an email is acceptable), of your intention to withdraw your child from the BASC. You will be charged for your child's booked sessions during the four weeks' notice period.

Reviewed May 2022